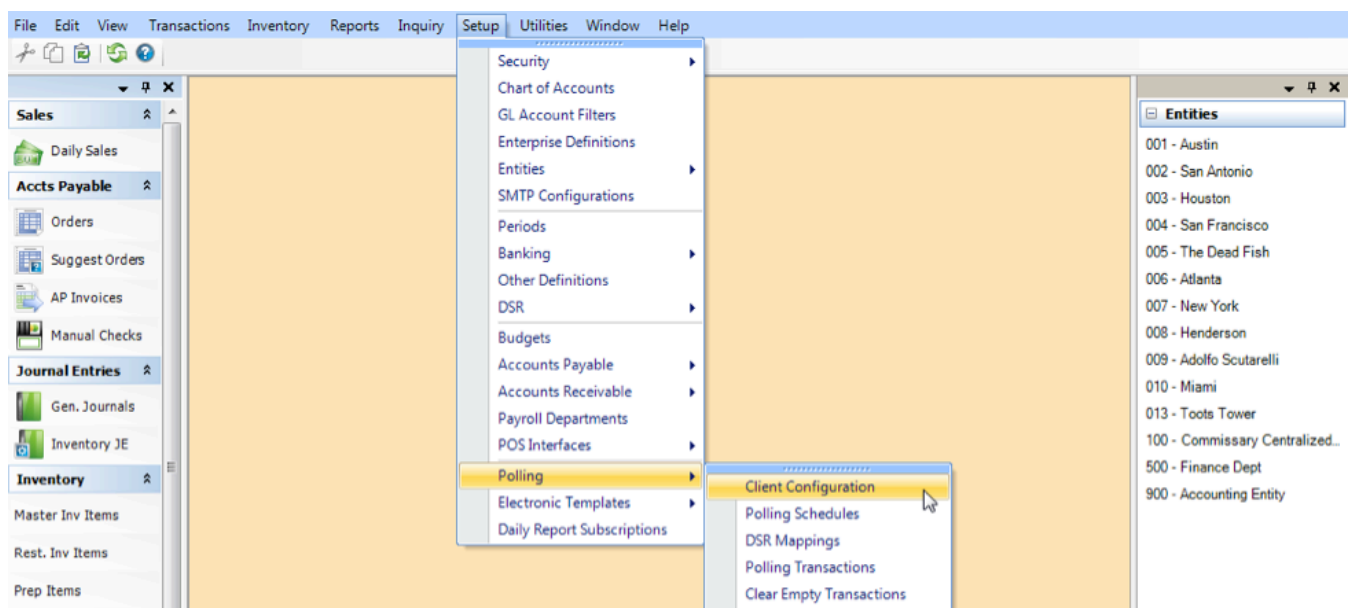


FAQ

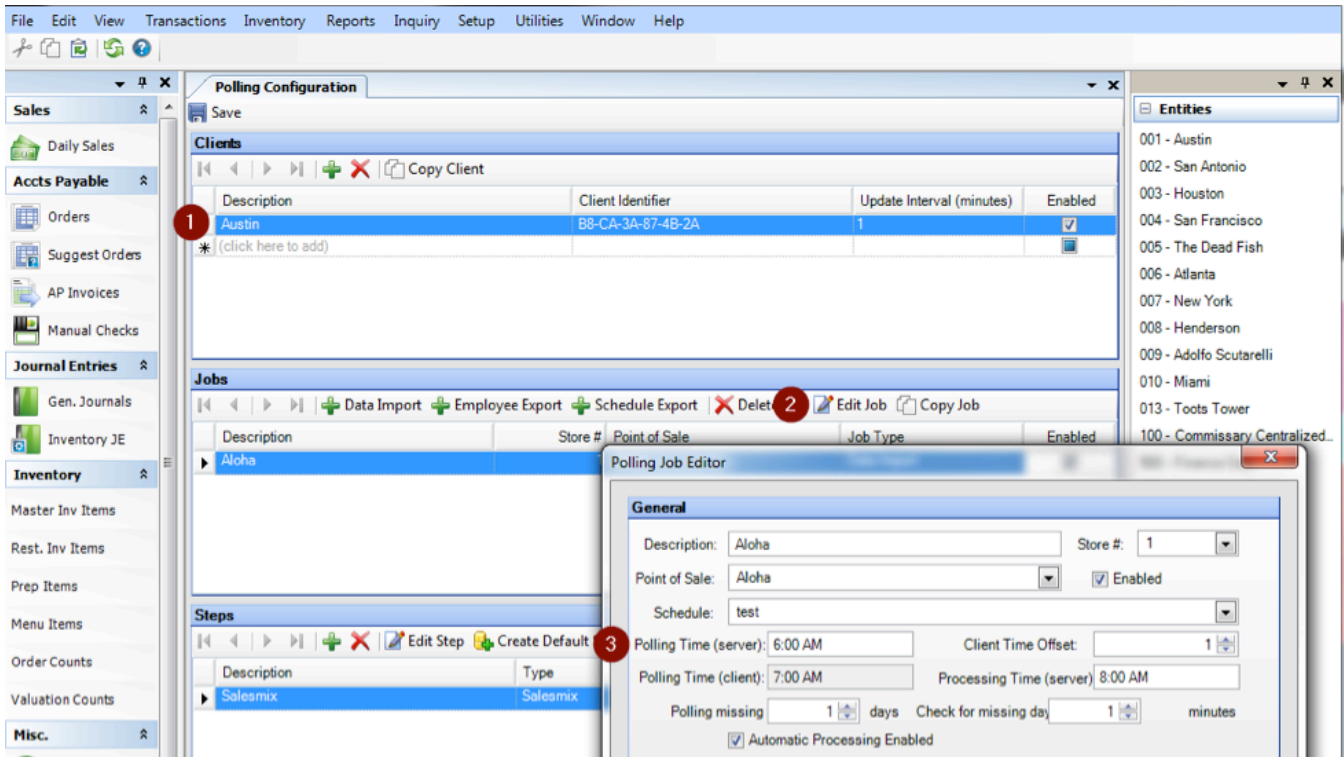
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Where are polling times set in Advantage?

Polling times are set up in the client or POS configuration.



1. Go to **Setup > Polling > Client Configuration.**
2. Select the entity you wish to view and/or change under **Clients (#1)**
3. Click **Edit Job** under **Jobs (#2)**
4. Review the set polling times (**#3**)



Things to Consider:

- **Polling Time (server)** is set the Compeat server's local time, which is Central.
- **Polling Time (client)** will be set for your local time. This time will automatically set itself based on the **Client Time Offset**.
- **Client Time Offset** will depend on your time zone.
 - If **east coast**, your value will be **1**.
 - If **central**, your value will be **0** or you can leave the field blank.
 - If **mountain**, your value will be **-1**.
 - If **west coast**, your value will be **-2**.

If you have additional questions, feel free to contact Compeat Support at support@compeat.com.

Was this Helpful ?

yes

no

I can't post my DSR. I get an error that says no GL account has been defined for labor. What do I do?

I'm trying to drill down in our consolidated balance sheet, and I'm getting an error. What do I do?

How do I access the notes I added to an AP invoice or Manual check?

How do I set up periods in Compeat?

Why can't I add a job to an employee?

I'm trying to schedule an employee but they don't show up. Why?

How do I set up GL account filters?

How do I set up entity filters?

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