

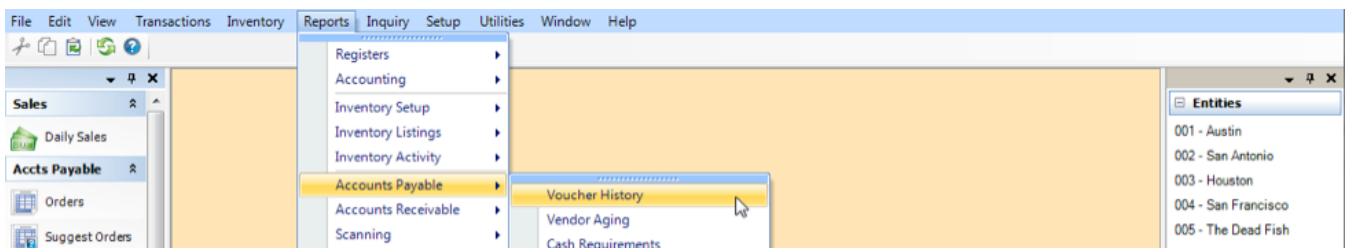


FAQ

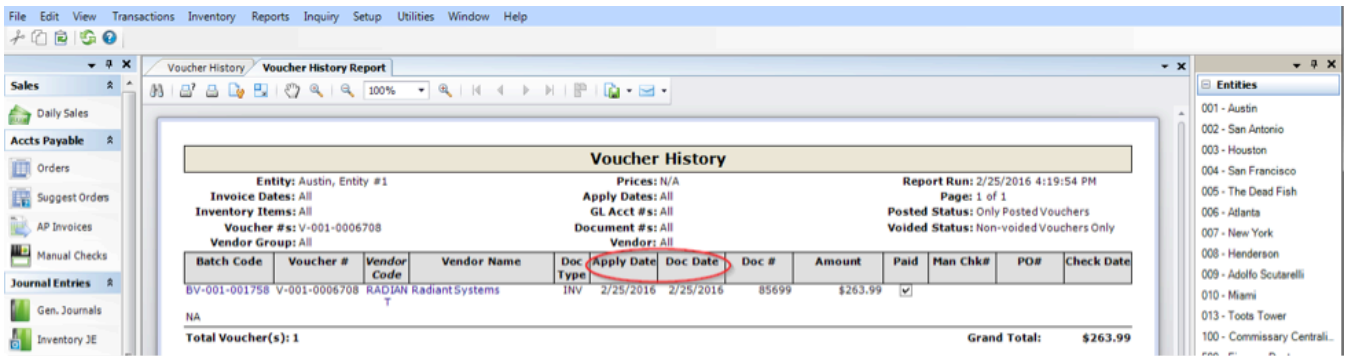
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There is an invoice or payment showing on my Vendor Aging that shouldn't be. Why?

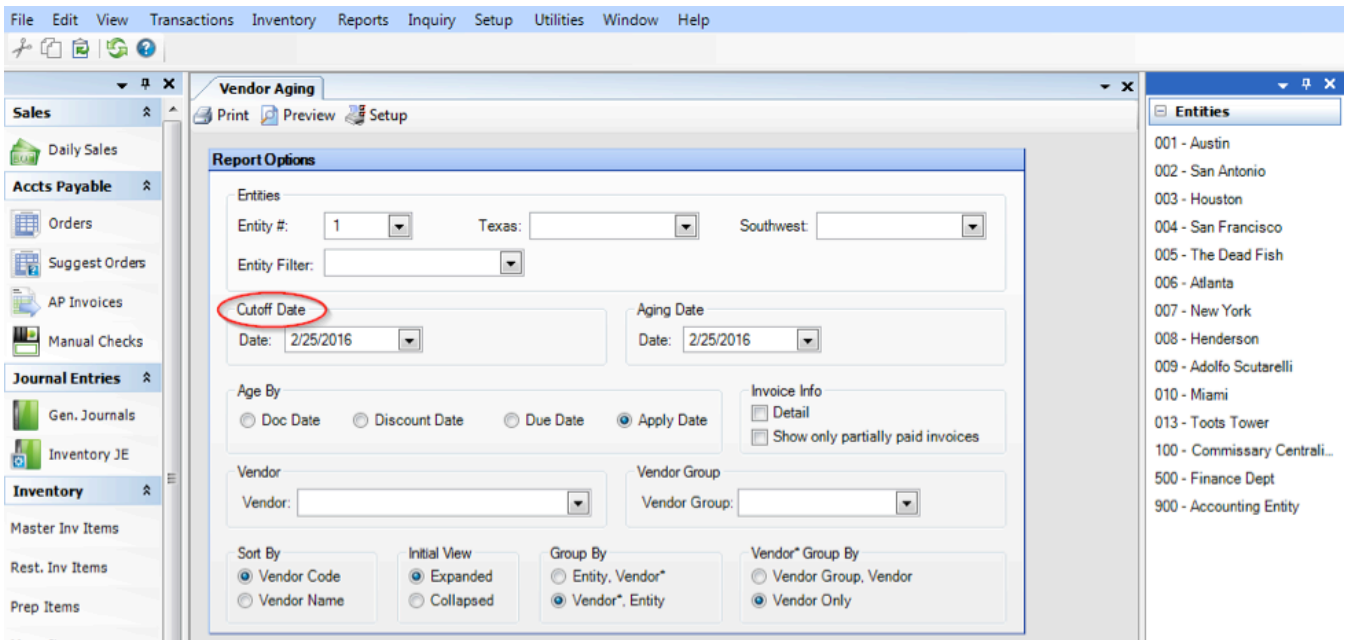
If the issue is with an invoice, please review the Voucher History report for this particular invoice:



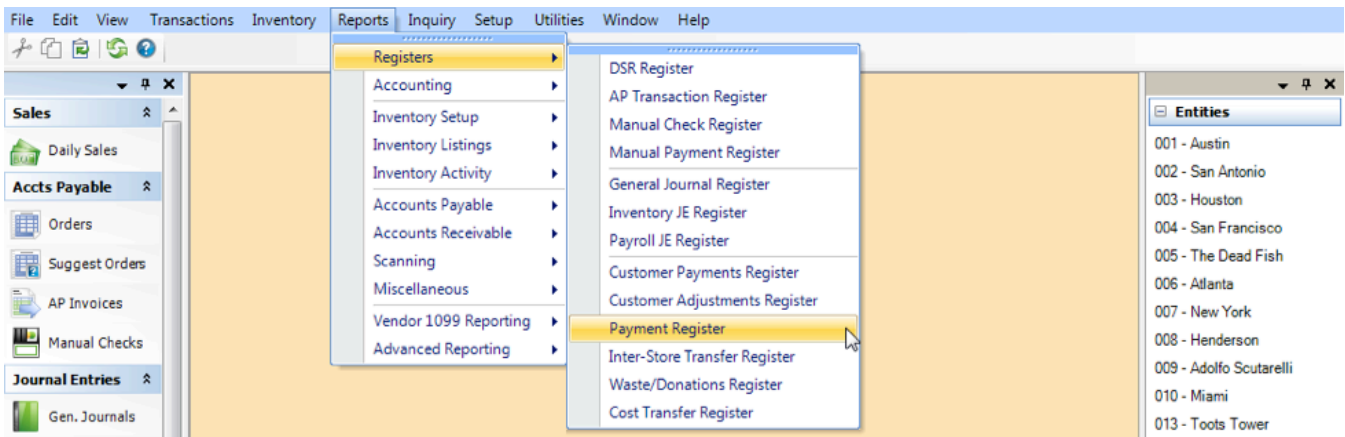
1. Go to **Reports > Accounts Payable > Voucher History**.
2. Enter the invoice number at the bottom of the report screen and select **Preview**



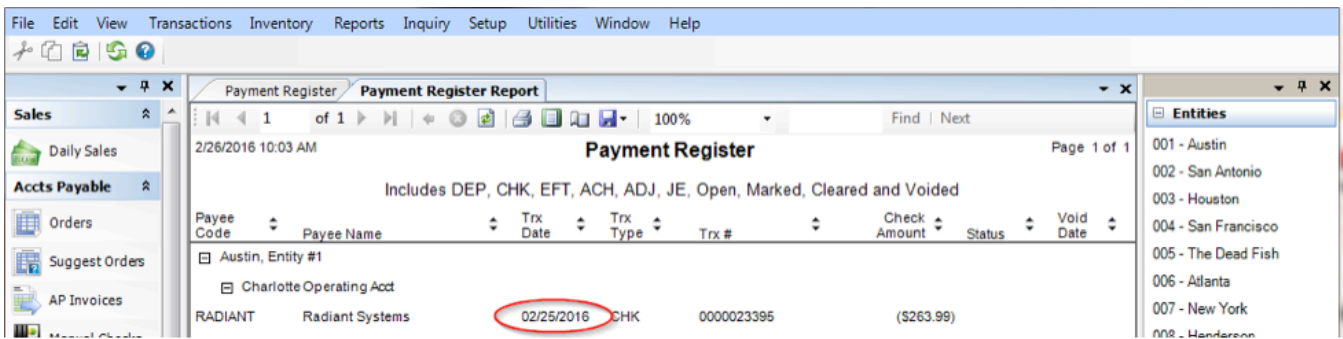
3. Review the dates in relation to the Cutoff Date on the Vendor Aging. This determines whether the invoice will show on the report.



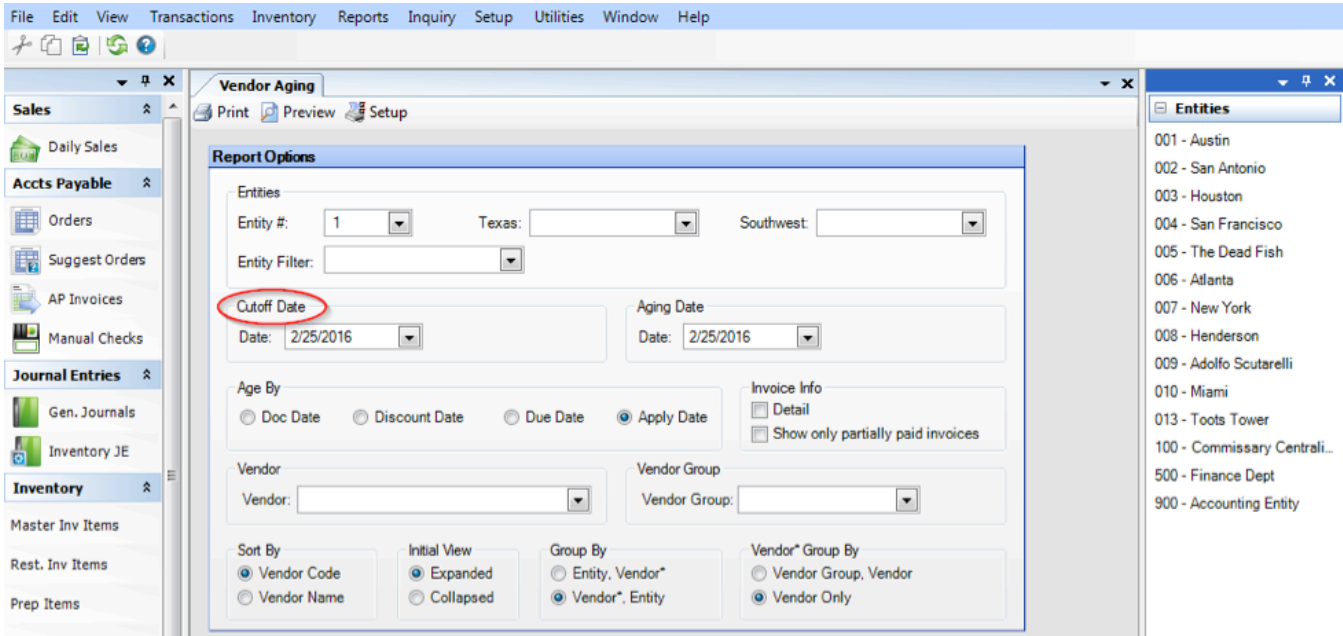
If the issue is with a payment, please review the Payment Register report for this particular payment:



1. Go to **Reports > Registers > Payment Registers**.
2. Enter the check number (or ACH payment number) and select **Preview**.



3. Review the dates in relation to the Cutoff Date on the Vendor Aging. This determines whether the payment will show on the report.



NOTE: If the invoice or payment has been voided, it will be necessary to review the date used as the void date as this may be causing the record to show until the void date has passed.

Was this Helpful ? yes no

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How do we set up a new entity in Labor?

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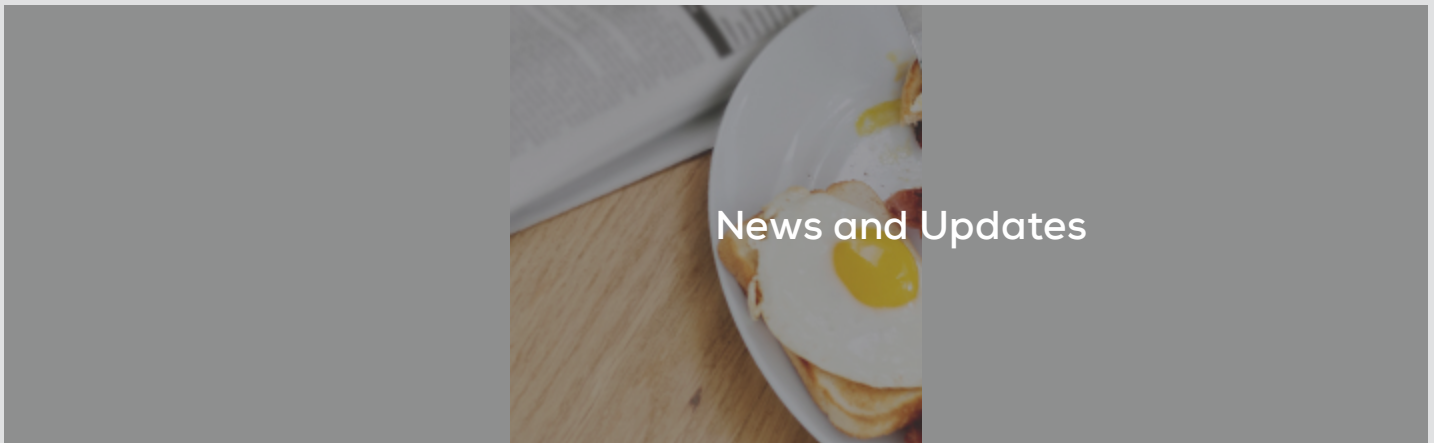
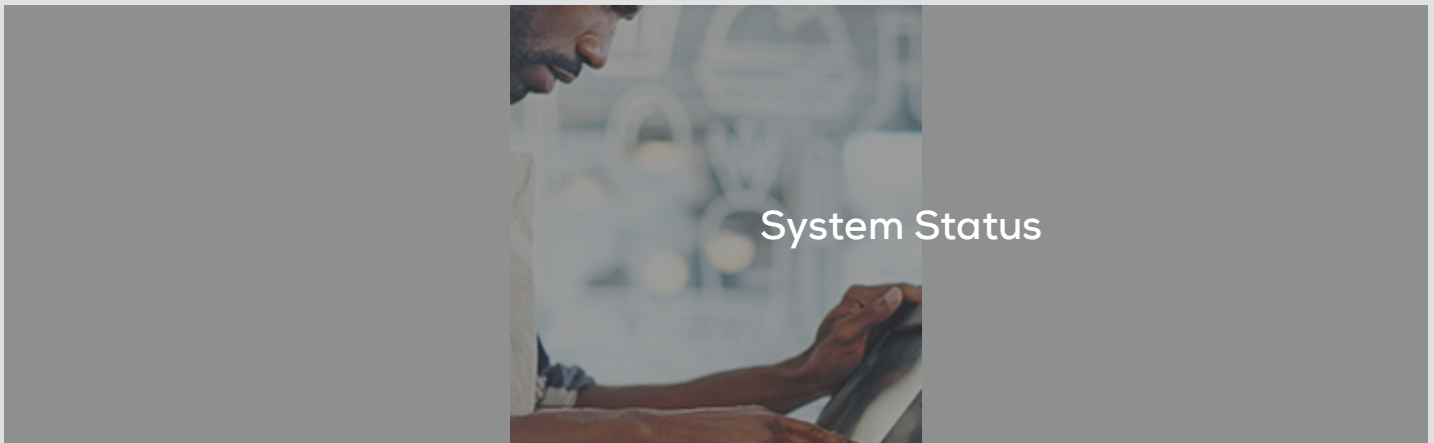
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I'm trying to import a Journal Entry and I'm getting an "Object Reference Not Set To an Instance of an Object" error.

What do I do?

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