

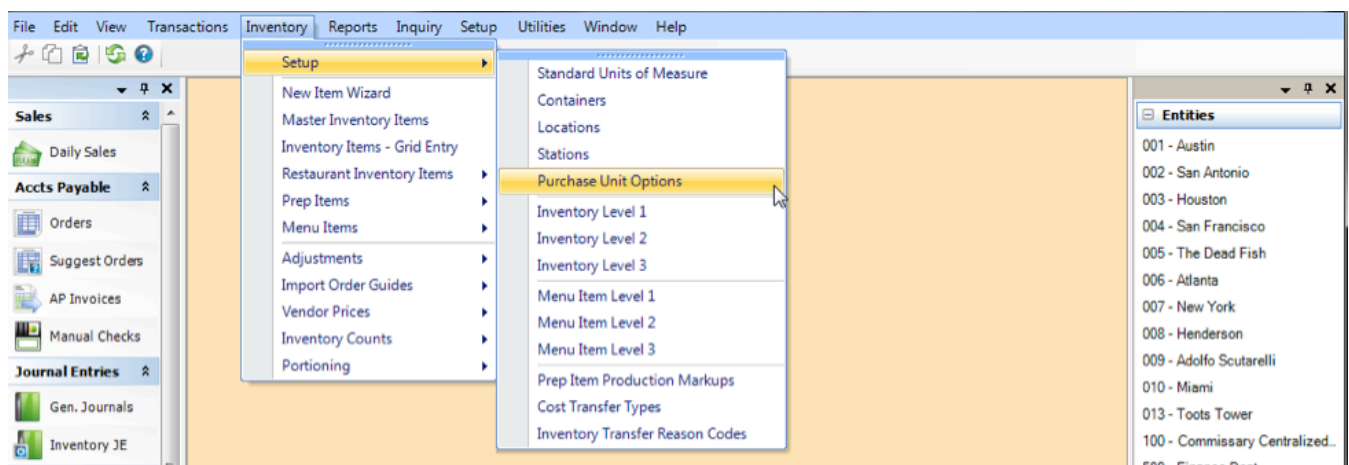


FAQ

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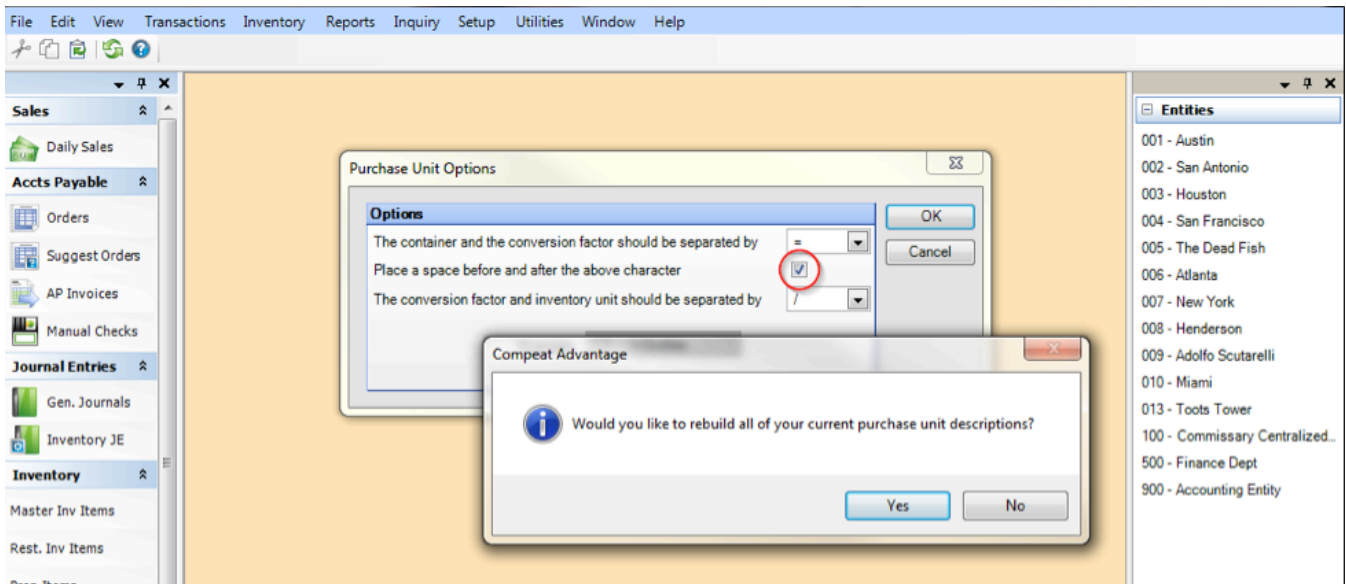
Our purchase units have disappeared. What do we do?

If your purchase units are no longer appearing in your system, a simple rebuild will make them visible again. While purchase units never disappear from the database, this process will help recover them.



1. Go to **Inventory > Setup > Purchase Unit Options**

2. Unclick the box labeled **Place A Space Before And After The Above Character** and then click it again.
3. Click **OK**.



1. You will be prompted to rebuild your current purchase unit descriptions. Click **Yes**.
2. After, you should receive a prompt that all of your purchase units have been rebuilt.

Why unclick and click? The three options in the **Purchase Unit Options** screen configure how purchase units are globally displayed in your system. A change to any option will prompt the need for the units to be rebuilt. Simply ensure that whatever changes are made are changed back to maintain the styling your users are used to.

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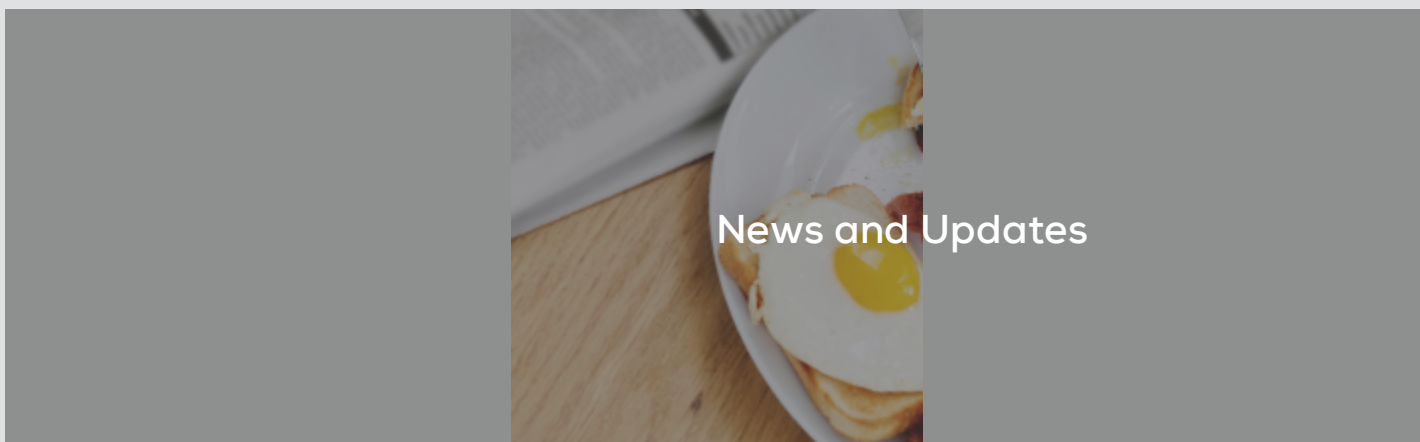
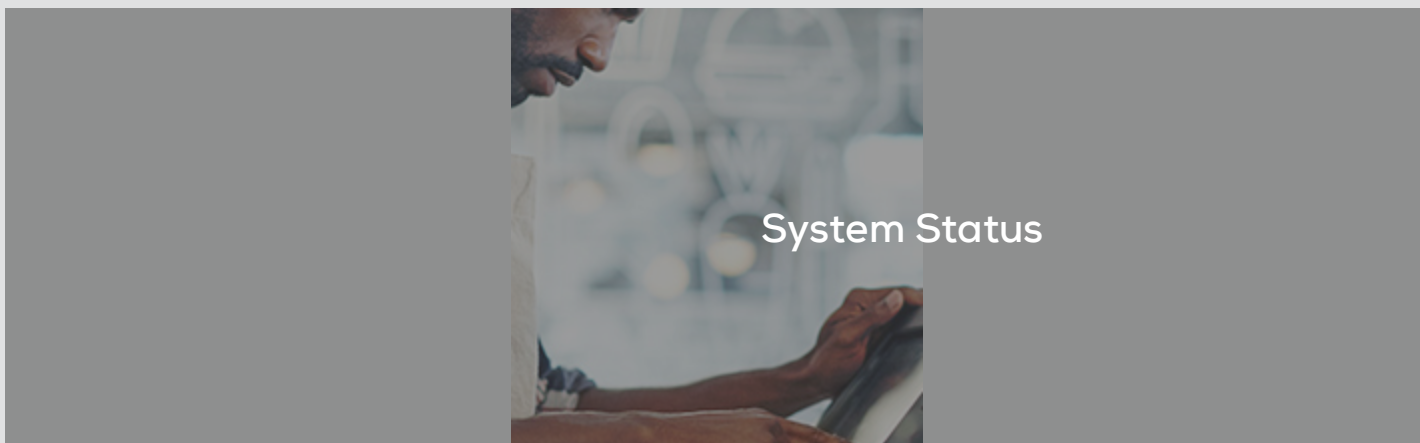
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Austin, TX 78727 | (512) 279-0771 | support@compeat.com