

FAQ

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My eXcellent fast calculations returns all zeros. What do I do?

If your spreadsheet is calculating all zeros, it is likely “timing out” before the server has a chance to respond with the results.

On your eXcellent log in screen, try moving the slider bar located at the bottom all the way to the left.

I'm get an error when I log into Advantage. What do I do?

I don't remember my security password. How can I re-set It?

How do I re-set a user password in Advantage?

Advantage says the scanned document I am trying to attach is too big. What do I do?

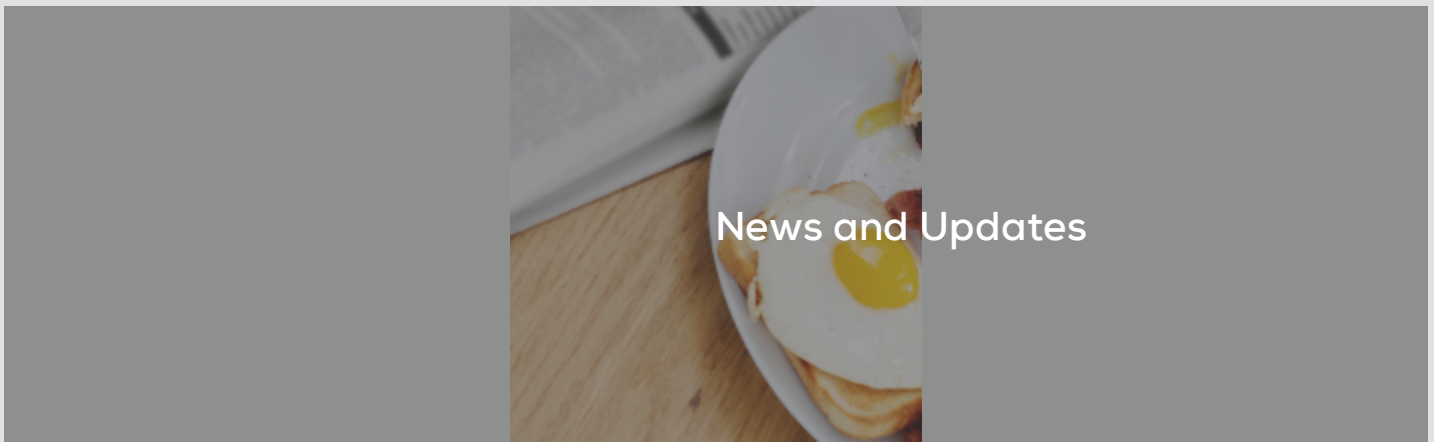
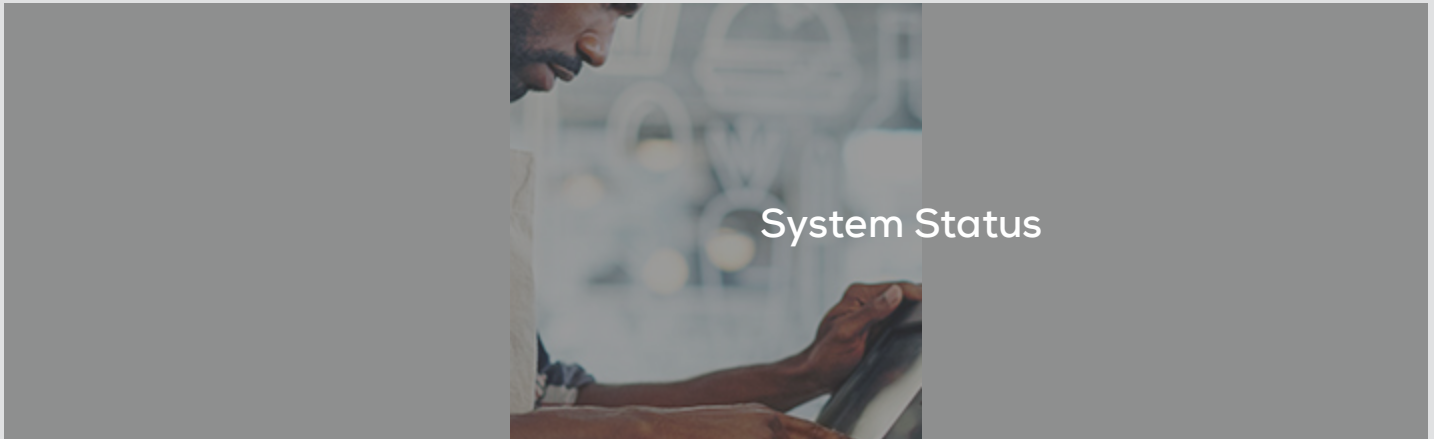
Is there a way to have our daily sales emailed to us?

We created a new entity but it isn't showing. What do we do?

Advantage won't update. What do I do?

I'm trying to log into Advantage and It says I'm already logged into that entity. What do I do?

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Enhancements and Feedback

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