

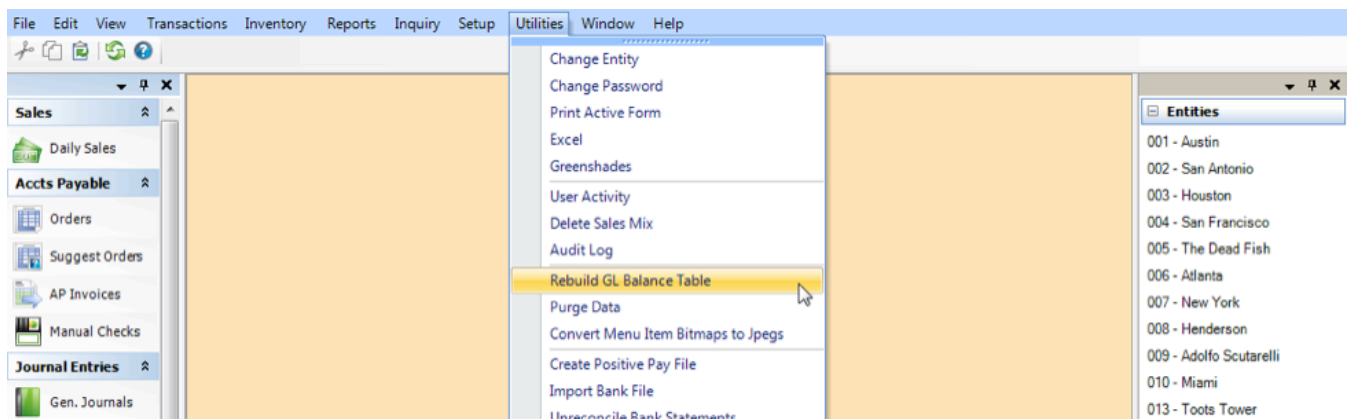


FAQ

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My balance sheet is out of balance and doesn't match my other reports. What do I do?

When a balance sheet is out of balance or doesn't match another financial report, we suggest rebuilding your GL balances.



1. Go to **Utilities** > **Rebuild GL Balance Table**.
2. Select **Yes** when prompted to rebuild

Note: It only rebuilds the current entity to which you are logged in. So if you're running a consolidated report, it may be necessary to run the utility while logged into each entity.

Was this Helpful ?

yes

no

How do I close a period? What will it impact?

How do I close a year in Compeat?

Can I copy one entity's period to another?

I want to give GM's time to post, but don't want to change their period access. What can I do?

How do I re-open a closed year in Compeat?

I get a #NAME error on my eXcellent financial spreadsheet. What do I do?

My eXcellent tab is missing in Excel. What do I do?

My eXcellent fast calculations returns all zeros. What do I do?

I'm getting an error that says enter an apply date in an open year. What do I do?

Can you help me understand inter-company postings?

Is there a way to automatically generate a JE when we post counts?

How do I change the background color of an entity?

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