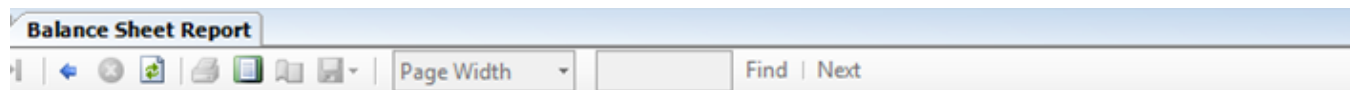




FAQ

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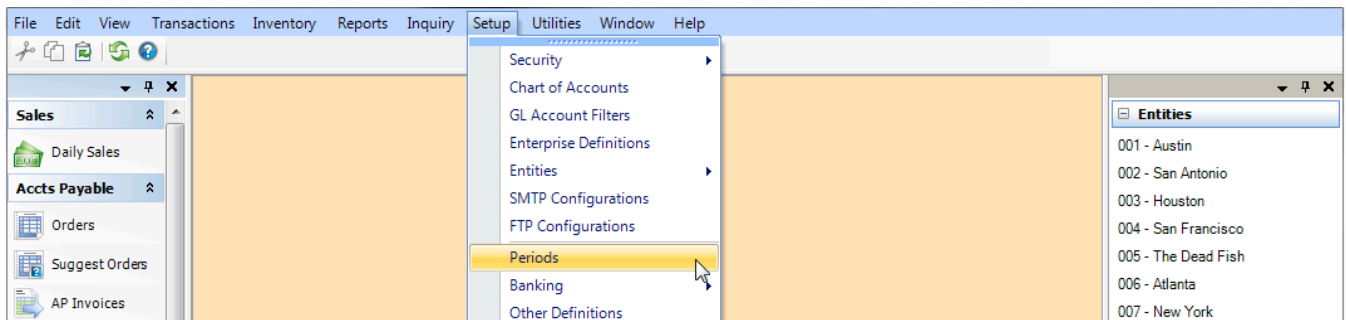
An error has occurred during report processing.
Query execution failed for dataset 'MainDataSet'.
For more information about this error navigate to the report server on the local server machine, or enable remote errors

If you receive the above error when attempting to drill down in your consolidated balance sheet, then the periods for these entities are not the same.

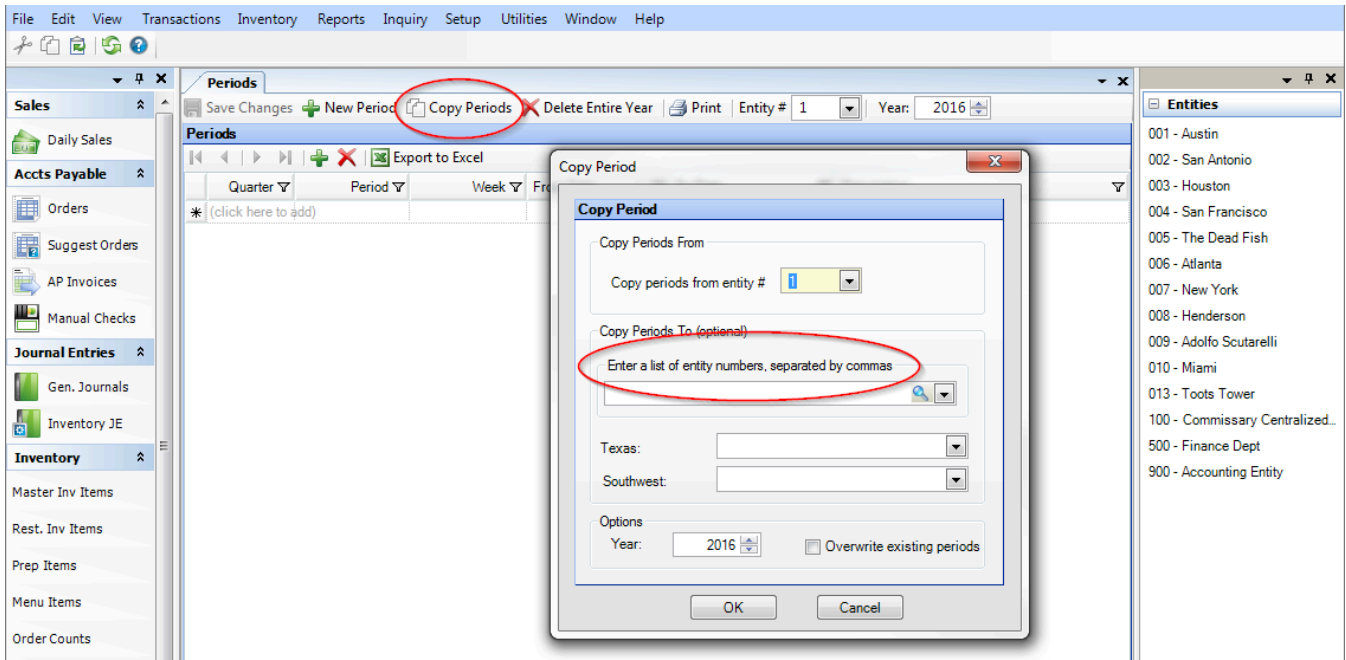
Go to **Setup > Periods** and review the period setup for all entities. Periods must exist even if no transactions exist.

It is also necessary to have *past* year's periods defined even if the entity wasn't open in those years. All periods must be exactly the same for all entities in order to drill-down.

You can copy periods to entities missing certain years using the steps below.



1. Go to **Setup > Periods**.
2. Select **Copy Periods**.



3. Choose which entity you wish to copy from.
4. Enter which entity or entities you wish to copy to. You can copy to multiple entities by separating the entity numbers with commas.
5. Log out of Advantage and log back in for changes to take effect.

Note: If you have many entities, we recommend copying in smaller batches to avoid operation time out.

If you have additional questions, feel free to contact Compeat Support at support@compeat.com.

Was this Helpful ?

yes

no

Why is there an asterisk next to the items on my Inventory Count Variance Report?

How do I view which vendors are receiving a 1099 for this tax year?

How do I make a vendor a 1099 vendor?

How do I make an vendor's invoice with a different 1099 box type than the default?

I am trying to import vendor files but Compeat says the directory doesn't exist. What do I do?

Items aren't auto-populating when I place orders. What do I do?

I get a catch weight error when importing invoices. What do I do?

What kind of barcode scanner can I use for mobile inventory counts?

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How do I fix an item that was matched incorrectly on an invoice or order guide import?

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