

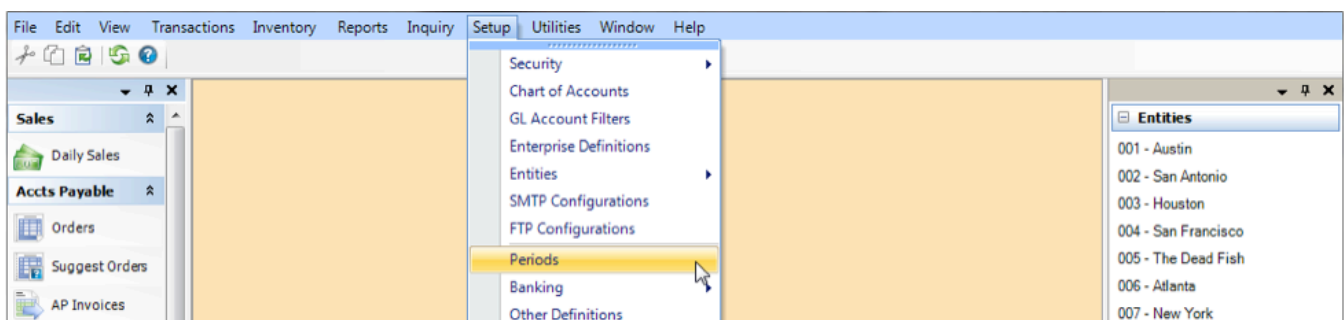


FAQ

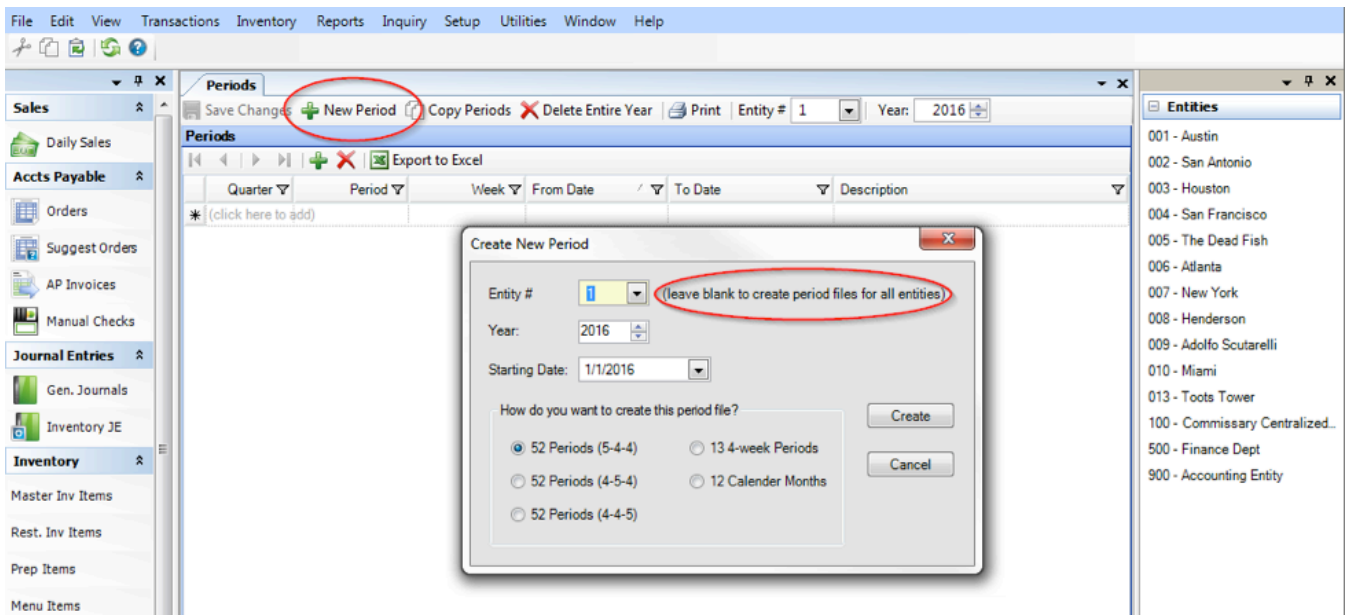
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I'm getting an error that says enter an apply date in an open year. What do I do?

This is a common error at the end of year. Essentially, you must create a period file for the new year before you can enter transactions for that year.

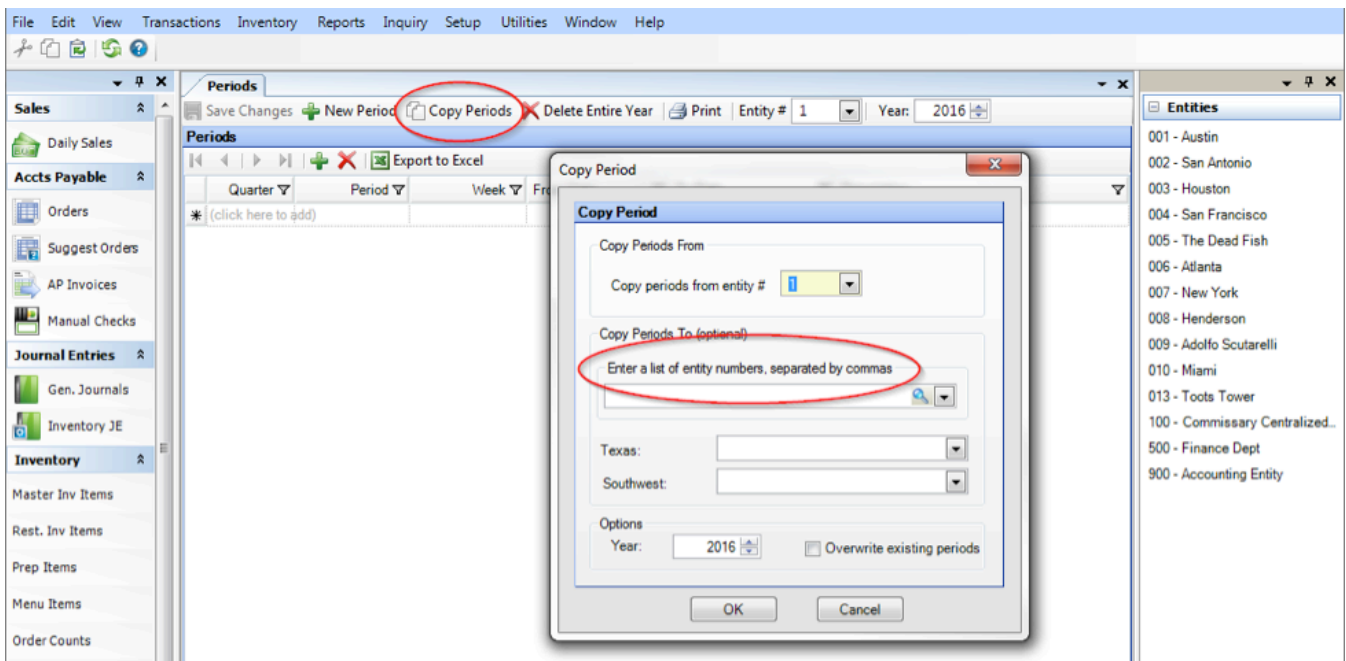


1. Go to **Setup > Periods**.
2. Select **New Period** and a box will pop up prompting you to select your preferred fiscal accounting periods.



1. Once you've chosen, select **Create**.
2. Log out of Advantage and log back in for the changes to take effect.

Note: To create periods for multiple entities, you can do one of two things. When creating the new period file, leave the entity field blank (see above screenshot), or you can use **Copy Periods** to copy periods from one entity to another.



With **Copy Periods**, you can copy one entity's periods to multiple entities by separating their entity number by commas. If you have many entities, we recommend copying in smaller batches to avoid operation time out.

Note: Please exit and log back into Compeat after saving changes to Periods in order to reset cached data. You may want to consider that this error may also simply occur if Periods are recently defined and you haven't exited yet and logged back in.

Was this Helpful ?

yes

no

Our purchase units have disappeared. What do we do?

I'm get an error when I log into Advantage. What do I do?

I don't remember my security password. How can I re-set It?

How do I re-set a user password in Advantage?

Advantage says the scanned document I am trying to attach is too big. What do I do?

Is there a way to have our daily sales emailed to us?

We created a new entity but it isn't showing. What do we do?

Advantage won't update. What do I do?

I'm trying to log into Advantage and It says I'm already logged into that entity. What do I do?

I don't have access to a feature in Advantage. How do I gain access?

Why does our recipe book come up blank after we have filled out the instructions?

Why does our recipe book come up blank after we have filled out the instructions?

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