




## FAQ

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### I'm get an error when I log into Advantage. What do I do?

A common error when logging into Advantage is the below LAN settings or Remote Data Access error.

Compeat Advantage



User Name:

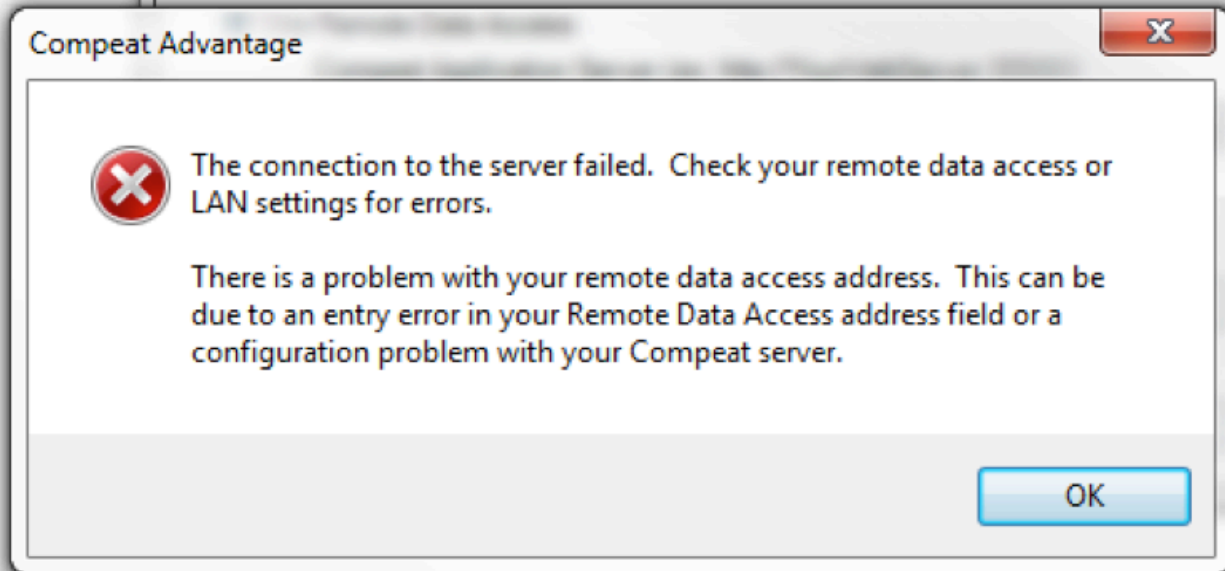
Password:

Customer:

OK


Cancel

<< Less



If you are receiving this error, please ensure that the **Remote Data Access** address is correct. It should read <https://cloud.compeat.com>. Also ensure that you have the correct **customer** name in the corresponding field.

Compeat Advantage ✕

 User Name: JDoe  
Password: \*\*\*\*\*  
Customer: Compeat

OK  
Cancel  
<< Less

Use Remote Data Access  
Compeat Application Server (ex: http://YourWebServer:35500/)  
https://cloud.compeat.com

Use LAN (SQL Server direct)  
SQL Server Name (ex: CompeatSVR or 192.1.4.5)  
SQL Database Name (ex: Compeat)

Was this Helpful ?  yes  no

Where are polling times set in Advantage?

How do I delete and re-poll my DSR?

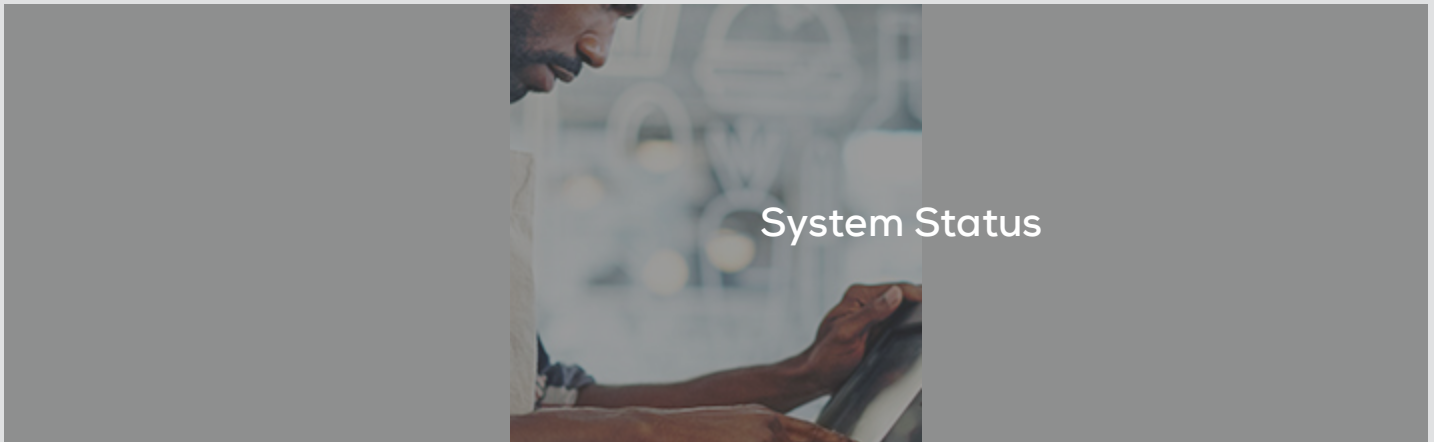
How do I un-post a DSR?

Our DSR shows all zeros. What do I do?

How do I re-poll labor punches?

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## Learn More



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## Need More Help?



Submit a Ticket



Enhancements and Feedback