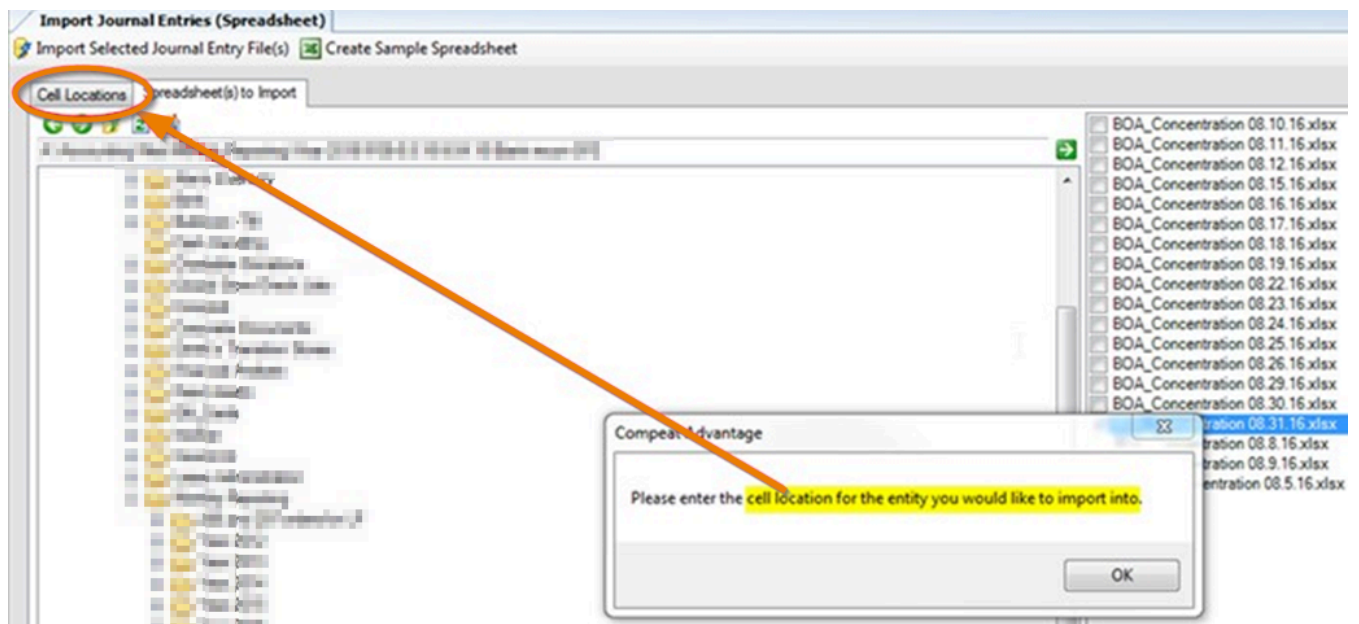




FAQ

[Home](#) / [FAQ](#) / I get an error about cell location when I try to import JEs. What do I do?

I get an error about cell location when I try to import JEs. What do I do?



The error shown above indicates a lack of cell location assignment. You will need to click the **Cell Locations** tab (shown below) and ensure that all fields are properly completed based on your file.

Import Journal Entries (Spreadsheet)

Import Selected Journal Entry File(s) Create Sample Spreadsheet

Cell Locations Spreadsheet(s) to Import

Header Information

Cell location for the entity to import into: (ex: B3)

Cell location for the apply date: (ex: D3)

Cell location for batch description: (ex: F3)

Cell location for auto-reversing date (optional): (ex: H3)

Detail Line Information

Starting row for detail entries: (ex: 8)

Column position for entity #'s: (ex: B)

Column position for GL acct #'s: (ex: C)

Column position for descriptions: (ex: D)

Column position for debits: (ex: E)

Column position for credits: (ex: F)

The cell locations will need to be created for each user/machine as they are not shared between machines, which is why you may receive an error for one user and not another. We recommend reviewing the Cell Locations from the user for which the import is successful, and copying those locations into your **Cell Locations** screen and others who import these files.

If you have additional questions, feel free to contact Compeat Support at support@compeat.com.

Was this Helpful ?

yes

no

Why doesn't this credit memo show in my payment batch?

Why is there an asterisk next to the items on my Inventory Count Variance Report?

How do I view which vendors are receiving a 1099 for this tax year?

How do I make a vendor a 1099 vendor?

How do I make an vendor's invoice with a different 1099 box type than the default?

I am trying to import vendor files but Compeat says the directory doesn't exist. What do I do?

Items aren't auto-populating when I place orders. What do I do?

I get a catch weight error when importing invoices. What do I do?

What kind of barcode scanner can I use for mobile inventory counts?

I get a sales tax error when importing invoices. What do I do?

How do I fix an item that was matched incorrectly on an invoice or order guide import?

Learn More



System Status



News and Updates

Need More Help?



Submit a Ticket



Enhancements and Feedback

Copyright © 2000–2016 Compeat, Inc. All Rights Reserved.

Austin, TX 78727 | (512) 279-0771 | support@compeat.com