

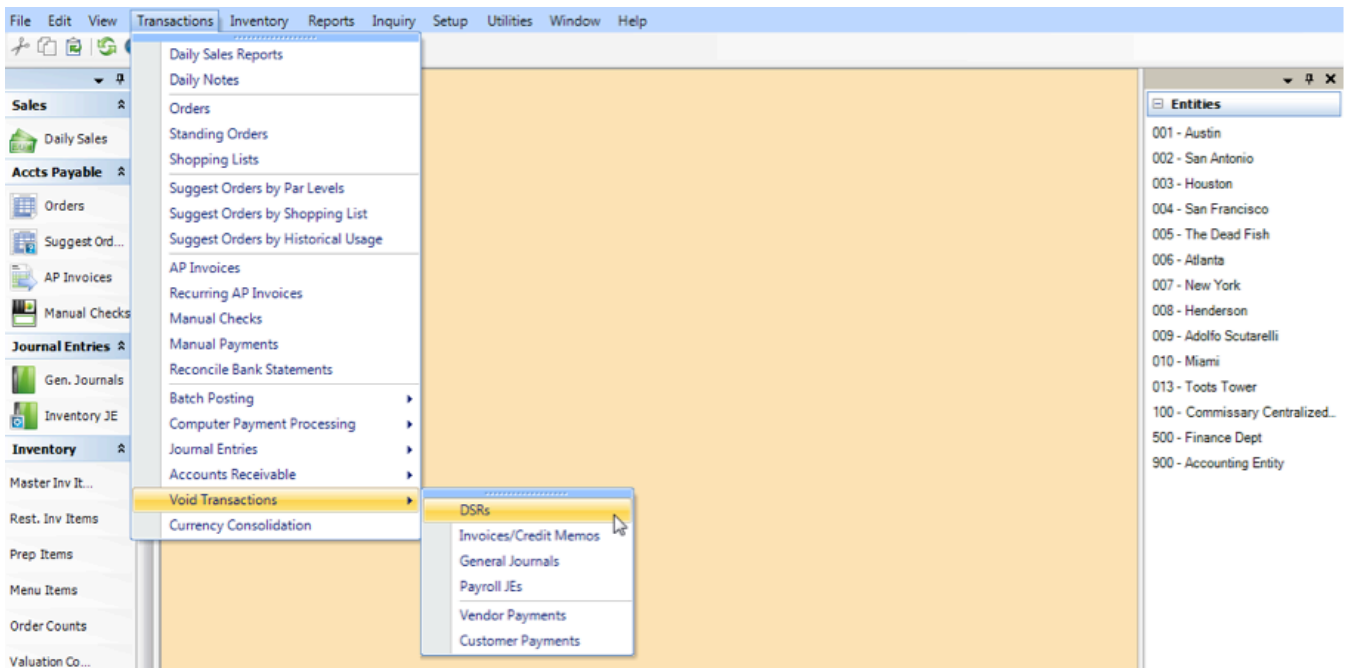


# FAQ

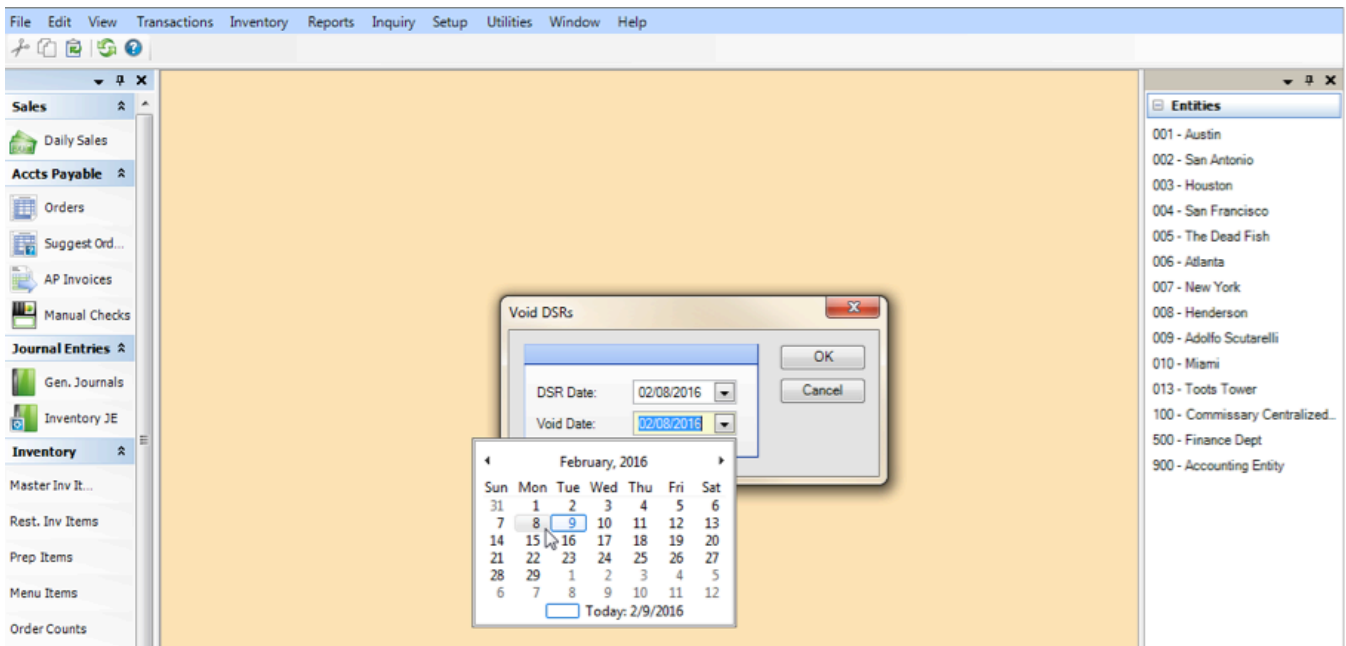
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## How do I un-post a DSR?

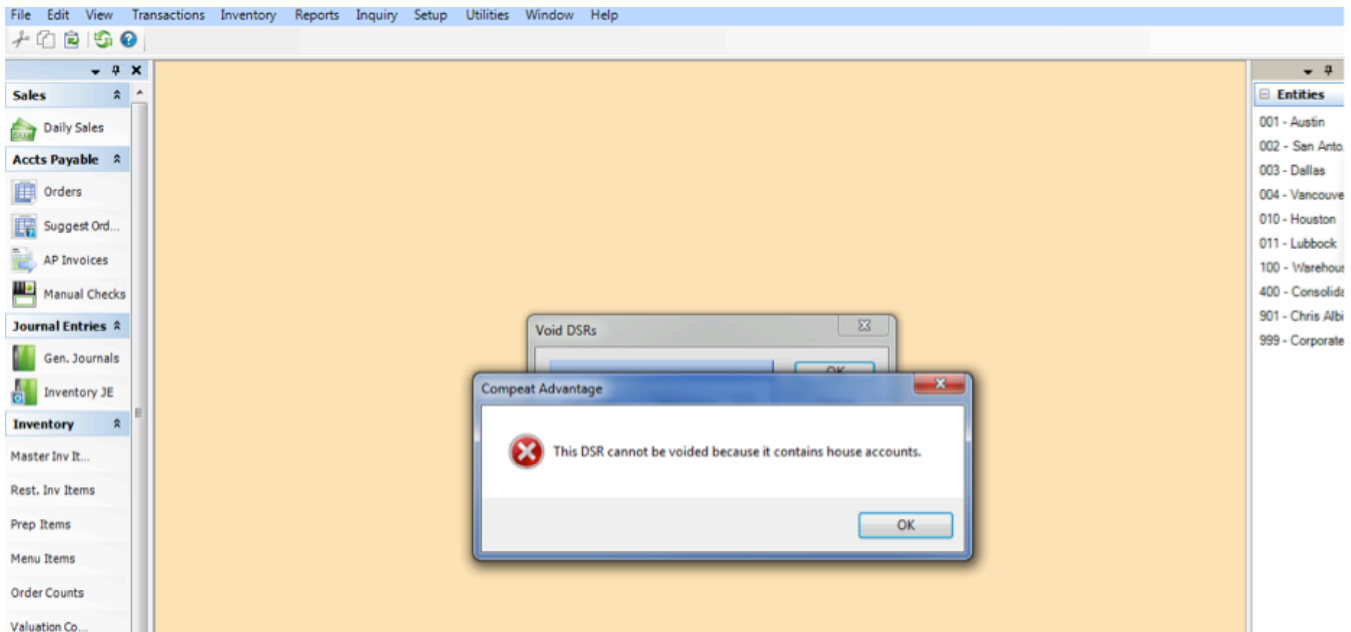
Un-posting or voiding a DSR is possible in Advantage.



1. Go to **Transactions > Void Transactions > DSR.**
2. Select the date you wish to void and click **Note:** The *DSR Date* and *Void Date* will default to the same date. We recommend this, however you can set the void date to one you wish to use.



If you receive an error that states you are unable to void/un-post the DSR, there are likely house accounts associated with the record.



A Compeat Support Consultant will need to un-post this for you. Please send an e-mail to [support@compeat.com](mailto:support@compeat.com) that includes the **company, entity,** and **date that needs to be unposted.**

Related Topics: Post A DSR, House Accounts

Was this Helpful ?

yes

no

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## Learn More



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## Need More Help?



Submit a Ticket



Enhancements and Feedback

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