



FAQ

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How do I re-set my security password?

Compeat requires a security password to access security groups and users. This password allows a user to modify the entity and screen access of other users and groups. Each time you select a security option (Groups or Users), you are prompted for the security password.

If you are a new customer, you set your password during your implementation process. Your Implementation Project Manager assists you with this step. If you are an existing customer and need to have your security password re-set, please contact [Compeat Support](#).

Note: If you are hosted on your own servers and create a new password when one already exists, the previous password will be replaced with the new one. There cannot be multiple Security Passwords.

Was this Helpful ?

yes

no

Tasks

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