

FAQ

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How do I re-poll salesmix?

When to use: If a menu item was set up with the incorrect POS code and the correction needs to be re-pollled, or if there were issues with sales for the day in question.

Example: *Today we realized two of our salads were set up with the wrong POS code and have been poll wrong for two weeks.*

While deleting a DSR re-polls salesmix, Compeat has a utility that allows users with access to re-poll the salesmix only. This utility can be used even if DSRs have been posted.

Delete Salesmix

Filter

Entity: 7 (blank for all)

Date Range

From: 3/24/2017 To: 3/24/2017

Clear Polling Transactions

Delete

Cancel

1. Go to **Utilities > Delete Salesmix**.
2. Choose the entity from the **Entity** drop-down.
3. Select a date range or specific date to view.
4. Check the **Clear Polling Transactions** box (salesmix will not re-poll if this is left unchecked).
5. **Delete**.

Deleting salesmix triggers the system to re-poll that date(s). Upon deleting, two pop-ups appear:

- *This operation will delete salesmix for the selected filter. It will reverse the inventory effect of salesmix only for days within the range that do not fall before a posted count. Are you sure you wish to continue?*
Please consider the implications of deleting your salesmix before you click **Yes**.
- *Please type YES to confirm. Type **Yes**.*

When you use this utility, Compeat thinks you are deleting the day(s) and not re-polling. A missing day of data would impact your theoretical. However, since **Clearing Polling Transactions** is checked, the system will re-poll the data and resolve the issue.

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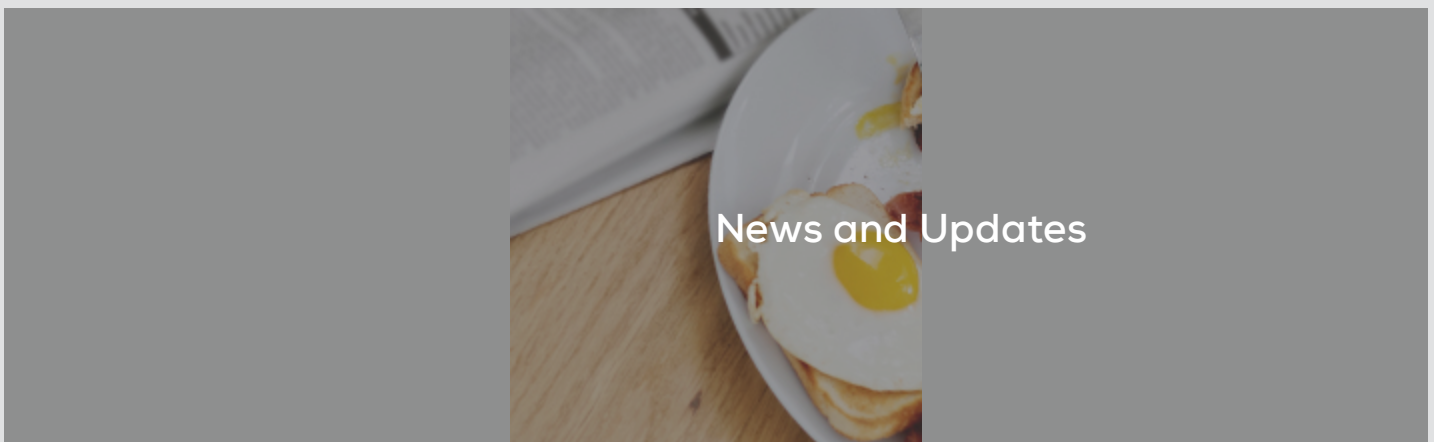
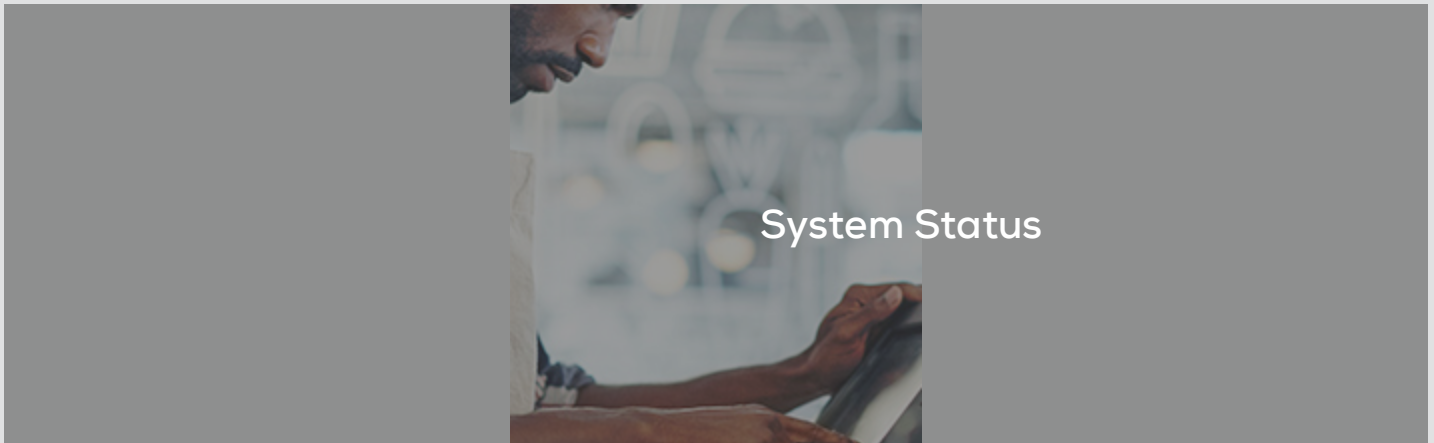
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